

## Frequently Asked Questions

**Q: Is XML a standard?**

A: Yes.

**Q: What is included as part of the Software Development Kit (SDK) and product?**

A: The XML Select™ software development kit includes the following: Tutorials, Sample Applications, Documentation, and a Web site with Frequently Asked Questions. These items help a developer learn and get started with the XML Select product. The SDK also includes enterprise-level tools to monitor the performance of the XML Select servers, and provides the customer with the ability to view events that occur. Galileo International also offers 24-hour production support.

**Q: What is XML Select?**

A: A business solution that provides a method to integrate data from Galileo International host systems, Galileo® and Apollo®, to create custom server-based applications, using structured data. Structured data is delivered using XML standard message formats. XML Select will provide the customer with the ability to create high-volume Web booking engines and server-based applications.

**Q: What is XML?**

A: Extensible Markup Language (XML) represents a powerful use of industry standards to facilitate rapid application development using a defined data format. XML was created to allow cross-platform formatting of information for display, and is most commonly used in web site development.

**Q: What programming languages are supported?**

A: With XML Select, programming can be written in the language of the customer's choice that allows the creation of applications and supports COM/DCOM.

**Q: What type of line is used to communicate to the host?**

A: For high-volume or business-critical applications, a dedicated IP line is recommended for access to the host.

**Q: Who are the customers for XML Select?**

A: Large travel agencies, third party vendors, consolidators, e-commerce and software houses/system suppliers are just some of the customers for XML Select. Essentially, anyone who wants to create an Internet-based application with access to travel content.

**Q: Why would a customer use XML Select?**

A: XML Select is designed for customers who want to integrate the power of Apollo and Galileo into their own custom applications using structured data. XML Select meets the needs of customers who want to:

- Integrate CRS data with their own applications using structured data.
- Create high-volume web-based booking engines or server applications.

- Support multiple users accessing Apollo and Galileo simultaneously.
- Benefit from the improved performance and functionality inherent to structured data transactions.
- Possess the necessary technical expertise to create their own applications.
- Implement these applications across multiple geographical markets.
- Use a standard data interface to our content and services.

**Q: Will new structured data functionality be made available in the future?**

A: New and enhanced XML transactions will be included in the future releases of XML Select.

Travelport provides this document for information purposes only and does not guarantee that the information contained in this document is accurate, current or complete.

This document and the products listed herein are subject to change without notice.

© 2013 Travelport. All rights reserved. All other trademarks are the property of their respective owners.