

Prevent Duplicate Name Creation in Travelport Worldspan PNRs

Developer Advisory Number:	579				
Version:	01				
Load To Production:	02-Sep 15	22:00	EDT	03:00	BST
High Level Description:	After 2th September 2015, Travelport Worldspan will no longer allow the use of duplicate names.				
Impact Summary:	If you use duplicate names for the creation of dummy/fake bookings anywhere in your end to end booking flow, or if you currently do not manage this aspect of the booking creation process on the front end of your application, you might be impacted if you do not update the code of your application.				
Reason For Issue:	First Notification				
Customer Impact:	<input type="checkbox"/> Internal Only	<input checked="" type="checkbox"/> Developers			
	<input checked="" type="checkbox"/> Agency Customers	<input checked="" type="checkbox"/> Airline Customers			
	<input checked="" type="checkbox"/> e-commerce Customers	<input checked="" type="checkbox"/> Car, Hotel, Rail or Cruise Customers			
System:	<input type="checkbox"/> Galileo	<input type="checkbox"/> ACH			
	<input type="checkbox"/> Apollo	<input type="checkbox"/> RCH			
	<input checked="" type="checkbox"/> Worldspan	<input type="checkbox"/> Travelport Rooms and More			
	<input type="checkbox"/> AXESS	<input type="checkbox"/> Merchandising			
Load To Copy:	15-May-15	13:00	EDT	18:00	BST
Web Services: (API and Messaging)	This change will impact SMI and XML Pro Customers.				
Issue History:	Version 01				

Overview

Travelport Worldspan currently allows a user to enter the same last name and first name for multiple passengers in the same PNR. The acceptance of duplicate names causes issues with ticket number association in the airline system. For example, when there are two identical names in the name field of a PNR, the airline system receiving the reservation interprets it as the first passenger has two ticket numbers and the second passenger has none. This results in cancellation of the booked seat for second passenger. This update restricts input of identical last and first name for different passengers in the same Travelport Worldspan PNR.

Scope

This functionality affects any PNRs created on the Travelport Worldspan (1P) provider through XML Pro and SMI.

Customer Benefit

This update:

- Prevents erroneous cancellation of seats for ticketed passengers.
- Brings Travelport Worldspan into line/parity with Travelport Apollo and Travelport Galileo.

Impacted Services and Schema

The following transactions are affected:

- BPC messages of all versions (SMI and XML Pro)
- OTA_AirBook

The SMI/XML Pro BP message will return the following error when duplicate names are entered.

```
<XXW frame="79099">  
= <ERROR>  
  <FACILITY>04</FACILITY>  
  <CATEGORY>04</CATEGORY>  
  <CODE>006</CODE>  
  <TYPE>F</TYPE>  
  <TEXT>INVALID PASSENGER DATA</TEXT>  
</ERROR>  
</XXW>
```

The OTA_AirBook message will return the following error when duplicate names are entered.

```
<Warning Type="3" Code="450">0000200542 PNRA.NA.NI INVALID NAME -  
DUPLICATE ITEM</Warning>
```

For customers who require a duplicate passenger name (e.g. father and son are both John Smith), the work around is to add a prefix: Mr/Ms/Mrs/Miss.

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